**DAFTAR SINGKATAN**

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| **No.** | **Singkatan** | **Keterangan** |
| 1. | UML | *Unified Modelling Language* |
| 2. | CI | *Code Igniter* |
| 3. | UPU | *Union Postale Universelle* |
| 4. | GCG | *Good Coorporate Governance* |
| 5. | SDM | Sumber Daya Manusia |
| 6. | SVP | *Senior Vice President* |
| 7. | PMS | *Performance Management System* |
| 8. | UI | *User Interface* |